

2019 Novel Coronavirus [COVID-19]

Recommended Guidance for Food Establishments Offering Drive-Thru, Take Out or Delivery Options

Purpose

To provide guidance to establishments offering drive-thru, take out, or delivery options under Governor Little's Stay-Home Order which is in effect until April 15, 2020 to help minimize the possibility of spreading the virus.

Note: The CDC, FDA, and public health districts are not aware of any reports at this time that suggest SARS-CoV-2 can be transmitted by food or food packaging.

Recommended Actions

Outside of an Establishment

- Post signage advising visitors who are feeling ill to not enter the facility.
- Consider only offering drive-thru services to minimize contact with customers.
- Remove outdoor dining area tables and chairs.

Inside of an Establishment

- Keep hand sanitizer or sanitizing wipes at entrances.
- Implement social distancing protocols of 6 feet for employees as well as customers in waiting lines inside or outside the facility.
- Discontinue self-service beverage operations, such as a soda fountain.
- Offer take-out services only, no dining in.
- Keep all single use items such as napkins, plastic ware, and condiments for staff to distribute.
- If handling payment transactions or bags/containers of food wash hands and/or use hand sanitizer between customers. If using gloves wash hands between glove changes.
- Consider online payment options to minimize handling payment transactions.
- Staff should:
 - Wash hands frequently and whenever required by the Idaho Food Code
 - Wear gloves when handling ready to eat foods
 - Wash hands between glove changes
 - Avoid touching their eyes, nose, or mouth
 - Stay home if showing or reporting any signs or symptoms of illness
- Establishments should frequently clean and disinfect ALL high touch surfaces. A list of recommended EPA registered disinfectants to use can be found here:
<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

General

- Practice social distancing and maintain 6 feet at all times between consumers and staff.
- Advise drive-thru, delivery employees to keep interactions brief and limit contact.
- Screen employees daily for symptoms and send home if ill.
- Consider temporarily assigning high risk employees (those with underlying health conditions, weakened immune systems, ≥ 60 , or pregnant) to non-public-contact duties.
- Food trucks or carts may continue take-out and delivery options. Check with applicable city for vendor licensing requirements.
- Hotels may continue food service operations that are limited to room service or pick-up.
- Farmers' Markets should space booths to allow social distancing for patrons in line and walking about the market. Limit the number of customers at the market and individual booths.

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